



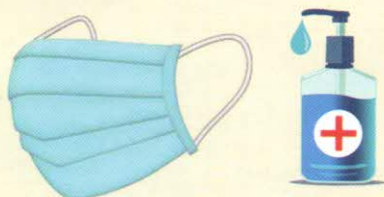
SAFE AND RESPONSIBLE TOURISM DURING COVID ERA



Guidelines and SOPs for Hotels and Restaurants

SOPs on Entrance

- Temperature checks of every individual entering the hotel is mandatory
- No entry (including children) shall be allowed inside the hotel premises without mask.
- It is mandatory for hotels to collect Negative PCR report along with CNIC at the time of check-in from the guests.
- Hotels / Guest houses will not book rooms for people above 50 years of age without vaccination certificates or negative Covid test results, as the case may be, after 1st June 2021.
- Hotel/Guest houses will not book rooms for people above the age of 30 without vaccination certificate/negative COVID test result, as the case may be, after 1st June 2021.



Guest Room Hygiene

- One Room should be allotted per person or 2 adults along with kids.
- Room linen must be changed with every new guest. Disinfect each room thoroughly after checking out, along with complete disinfection of furniture and equipment available in the room



Awareness of Guests and Staff

- All hotels and restaurants must display COVID-19 SOPs for guests and employees at the first point of contact.
- Display safety, hygiene and other instructions for the guests as per the SOP in the rooms.
- Ensure hand hygiene after every encounter with the guests. Disinfect the reception area and hotel lobby on regular intervals (6-8 hourly) and ensure adequate ventilation.



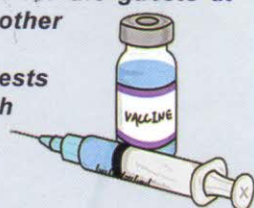
Food and Beverage Service

- Ensure employees serving food wear masks and gloves.
- Ensure that utensils are washed with running hot water after every use.
- Serve meals to the guests preferably in their rooms.



Guests and Staff Safety

- Hotels, guest houses and restaurants staff must be vaccinated according to National Vaccination Policy.
- Daily health check up of staff is essential.
- Ensure all staff members are wearing mask, regularly use hand sanitizer and strictly follow SOPs.
- Mark out spaces clearly to ensure social distancing of 6 feet which is easy to follow for the guests at reception, lounging areas and in other areas of the hotel.
- Ensure both employees and guests use hand sanitizer after each cash transaction



Coordination with Local Administration

- Hoteliers must share bookings and visit information of each tourist with local authorities on the prescribed form on regularly basis.
- Regularly visit Government of Pakistan official COVID-19 website www.covid.gov.pk to get updates regarding COVID-19 SOPs & guidelines.



*As per NCOC approved guidelines dated May 19, 2021



PAKISTAN TOURISM DEVELOPMENT CORPORATION

Kohsar Block, (Ground Floor), Pak-Secretariat Islamabad

www.tourism.gov.pk





SAFE AND RESPONSIBLE TOURISM DURING COVID ERA



Guidelines and SOPs for Domestic Tourists

Mandatory Negative PCR/Covid-19 Report or Vaccination Certificate

- Tourists should ensure that they are healthy and physically fit before embarking on the journey.
- Tourists must be in possession of a COVID 19 negative test or obtain COVID-19 vaccination certificate from: nims.nadra.gov.pk
- Visit Government of Pakistan official health advisory website www.covid.gov.pk to get updates regarding COVID-19 SOPs and guidelines.



Trip Arrangements

- After 1st June 2021, people above the age of 50 will not be able to book hotel rooms without a vaccination certificate.
- After 1st July 2021, people above the age of 30 will not be able to book hotel rooms without a vaccination certificate.
- Always use services of government licensed tour operators.
- Make your hotel reservation in advance and do check about the SOPs of hotels.
- Carry disinfectant spray and hand sanitizer in your luggage.
- Prefer consuming meals in your hotel rooms or outdoor dining spaces.



Face Mask & Hand Sanitizer

- It is mandatory for all tourists to wear face masks in public places at all times.
- Tourist must carry adequate supply of hand sanitizers and face masks before embarking on the trip.



Social Distancing

- Ensure social distancing during travel and hotel stay.



Camping Tours and Trips

Only distanced camping is allowed under strict SOPs and stringent monitoring mechanisms.



Local Administration Testing

- Contact hotel administration or visit nearest healthcare facility to get tested incase of developing any COVID related symptoms.
- Random sampling/Sentinel testing using Rapid Antigen Test may be conducted by local administration at entry point or designated spots.



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محفوظ اور ذمہ دارانہ سیاحت



کرونا وائرس کے دوران سیاحت کے رہنما اصول

منفی پی سی آر رپورٹ یا ویکسینیشن سرٹیفکیٹ

- سیاحوں کو سفر کو شروع کرنے سے پہلے اس بات کو یقینی بنانا چاہیے کہ وہ صحت مند اور جسمانی طور پر فٹ ہیں۔
- سیاحوں کو کوویڈ 19 منفی ٹیسٹ یا کوویڈ-19 ویکسینیشن سرٹیفکیٹ ہمراہ رکھنا ضروری ہے۔
- رہنمائی کے لئے ایس اوپیز حاصل کرنے کے لئے وزارت صحت حکومت پاکستان کی ویب سائٹ وزٹ کریں۔

www.covid.gov.pk



سفری انتظامات

- ہمیشہ سرکاری لائسنس یافتہ ٹور آپریٹرز کی خدمات حاصل کریں۔
- اپنے ہوٹل کی ایڈوانس بکنگ کروائیں اور ہوٹل کے ایس اوپیز اپنائیں۔
- اپنے سامان میں جراثیم کش سپرے اور ہینڈ سینیٹائزر ہمراہ رکھیں۔
- ہوٹل کے کمروں میں یا کسی کھلی جگہ پر کھانا کھانے کو ترجیح دیں۔
- یکم جون 2021 کے بعد ویکسینیشن سرٹیفکیٹ کے بغیر 50 سال سے زائد عمر کے افراد کو ہوٹلز میں کمرہ بک کرنے کی اجازت نہیں ہوگی۔ یکم جولائی 2021 کے بعد 30 سال سے زیادہ عمر کے لوگوں کو بغیر ویکسینیشن سرٹیفکیٹ کے ہوٹلز میں کمرہ بک کی اجازت نہیں ہوگی۔



ماسک اور سینیٹائزر

- تمام سیاحوں کے لئے سیاحتی مقامات پر جاتے ہوئے ماسک اور سینیٹائزر کا استعمال ضروری ہے۔



سماجی فاصلہ

- سفر اور ہوٹل میں قیام کے دوران سماجی فاصلے کو ہر ممکن یقینی بنائیں



سیاحتی مقامات پر کیמپنگ

- سیاحتی مقامات پر کیمپ ایس اوپیز کے تحت اور سخت نگرانی میں مناسب فاصلے پر لگائے جائیں



مقامی انتظامیہ

- سیاحوں اور مقامی افراد کی صحت کے تحفظ کو مد نظر رکھتے ہوئے ضرورت پڑھنے پر مقامی انتظامیہ (Rapid Antigen Tests) کر سکتی ہیں۔



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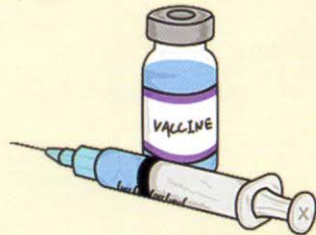
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Guidelines and SOPs for Foreign Tourists

Mandatory Negative PCR/Covid-19 Report and Vaccination Certificate

- Tourists should ensure that they are healthy and physically fit before embarking on the journey.
- Foreign Tourists must be in possession of a COVID 19 negative test result taken within 72 hours of their arrival and a valid proof that they have been vaccinated for COVID-19.
- Visit Government of Pakistan official health advisory website www.covid.gov.pk to get updates regarding COVID-19 SOPs and guidelines.



Policy for Inbound tourists

- Foreign tourists should follow policy for Inbound Passengers regarding testing, quarantine and vaccination certificates.
- Mountaineers, trekkers and high altitude porters from Nepal or mountaineers/individuals who have been to Nepal in the past 3 weeks are not allowed to enter the country until Nepal is taken out of the list of Category C Countries.
- Travel from Category C Countries is banned except for those given exemption by N C O C exemption committee. To see the list of countries in various categories please visit CAA website www.caapakistan.com.pk



Face Mask & Hand Sanitizer

- It is mandatory for all tourists to always wear face masks in public places.
- Tourist must carry adequate supply of hand sanitizers and face masks before embarking on the trip.



Social Distancing

- Ensure social distancing during travel and hotel stay.



Local Administration Testing

- Contact hotel administration or visit nearest healthcare facility to get tested incase of developing any COVID related symptoms.
- Random sampling/Sentinel testing using Rapid Antigen Test may be conducted by local administration at entry points or designated spots.



Use services of Licensed Tour operators

- Always use services of government licensed tour operators.
- Only distanced camping is allowed under strict SOPs and stringent monitoring mechanism.



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Guidelines and SOPs for Tour Operators



Remain Well Informed

- Maintain close liaison with tourism departments and provincial and local health authorities for latest health and travel related advisory imposed at different destinations.
- Regularly visit Government of Pakistan official health advisory website for COVID-19 www.covid.gov.pk to get updates regarding guidelines for inbound foreign and domestic tourists.



NCOC
Government of Pakistan

Staff and Tourist Wellbeing

- Get your staff vaccinated according to the National Vaccination Policy on priority basis.
- Provide masks and hand sanitizers to the guide, driver and other support staff in sufficient quantities.
- Make sure the staff and clients carry required health related documents before the commencement of the trip.



Awareness of Clients and Staff

- Provide a handout of SOPs to every tourist at the time of booking the trip
- Clearly inform the client about the requirements of vaccination, PCR test well in time
- Train your staff to effectively implement SOPs and guidelines issued by NCOC



Care while using Hotels and Restaurants

- Make sure you are using the services of hotels and restaurants which strictly follow the COVID-19 SOPs and guidelines
- Ensure all possible measures to maintain social distancing during travel and stay at hotel/guest houses.



Sanitization of Vehicles

- Vehicles used by the tourist must be sanitized from the inside using chlorine based disinfectant spray



Face Mask & Hand Sanitizer

- It is mandatory for all staff members and tourists to wear face masks in public places at all times.
- Make sure that clients carry adequate supply of hand sanitizers and face masks before embarking on the trip.



Camping Tours and Trips

- Only distanced camping is allowed under strict SOPs and stringent monitoring mechanism.
- Train camping staff to ensure stringent implementation of SOPs



Coordination with Local Administration

- The Tour Operators must share information of each tourist with local authorities for record and data management.



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